

# THE POWER OF 2 INCENTIVE

**1<sup>st</sup> - 31<sup>st</sup> AUGUST 2025**

**FAQ FOR MARKET PARTNERS IN THE UK & IRELAND**

*\*FAQ are subject to change*

*1<sup>st</sup> August 2025*

**Q: WHEN DOES THIS INCENTIVE OCCUR?**

A: This incentive begins on Friday, 1<sup>st</sup> August 2025 at 9:00 am BST and ends on Monday, 1<sup>st</sup> September 2025 at 04:59 a.m. BST.

**Q: WHO IS ELIGIBLE FOR THIS INCENTIVE?**

A: All Market Partners in the USA, Canada, UK, Ireland, Poland, Spain, Lithuania, France, Belgium, Germany, Australia, and New Zealand.

**Q: WHAT IS THIS INCENTIVE IN DETAIL?**

A: During the month of August 2025, Market Partners have the exciting opportunity to **earn big** with unlimited stackable bonuses! Here's how it works:

**1. Mid-Month Incentive! Earn a £160/€180 Bonus**

Get started now and Sponsor at least **1 qualifying Market Partner (MP)** and **4 qualifying VIP Customers** by **16<sup>th</sup> August 2025 at 4:59 AM BST** and you'll receive a £160/€180 bonus.

**2. Full Month Incentive! Earn a £240/€270 Bonus**

For **every 2 qualifying Market Partners** and **8 qualifying VIP Customers** you sponsor by **1<sup>st</sup> September 2025 at 4:59 AM BST**, you'll receive a **£240/€270 bonus**.

**This bonus is stackable**—meaning the more you do, the more you earn!

**3. Stack & Max – Earn up to £400/€450 (or more!)**

**Complete both the Mid-Month Incentive and the Full Month Incentive to earn a total of £400/€450.**

**And remember—since the Full Month Incentive is stackable, you can keep earning £240/€270 bonuses for each additional set of 2 MPs + 8 VIPs through the end of August!**

**Q: WHAT IS CONSIDERED A QUALIFYING MARKET PARTNER?**

A: A qualifying MP is an MP who enrolls with a Product Pack or achieves 200 PV by 1<sup>st</sup> September 2025 at 4:59 a.m. BST.

**Q: WHAT IS CONSIDERED A QUALIFYING VIP?**

A: A qualifying VIP is a VIP that has an initial order of £60/€75 or more and has a Flexship scheduled for £60/€75 or more. If in the event there is a promotion that allows a VIP to enrol at a lower dollar amount, they will also count as a qualifying VIP as long as they have a Flexship scheduled for £60/€75 or more.

**Q: IF I SPONSOR AT LEAST 1 QUALIFYING MARKET PARTNER AND 4 QUALIFYING VIPS BY 16th AUGUST, AM I GUARANTEED THE £160/€180 BONUS?**

A: Yes!

**Q: IF I SPONSOR 2 OR MORE QUALIFYING MARKET PARTNERS AND 8 OR MORE QUALIFYING VIPS IN AUGUST, BUT DON'T MEET THE MID-MONTH GOAL BY 16th AUGUST, HOW MUCH WILL I EARN?**

A: You'll receive a **£240/€270** bonus for meeting the full-month qualification—even if you missed the mid-month bonus.

**Q: WHEN WILL THE BONUSES BE PAID?**

A: The bonuses will be paid with August monthly commissions in September.

**Q: IF I ENROL AS A NEW MARKET PARTNER IN AUGUST 2025, AM I ELIGIBLE FOR THIS INCENTIVE?**

A: Yes, all Market Partners are eligible for this incentive. To qualify you must meet the requirements outlined above.

**Q: IF I ENROL A MARKET PARTNER IN ANOTHER COUNTRY, WILL THEY COUNT AS ONE OF MY REQUIRED MARKET PARTNERS?**

A: Yes. Every Market Partner who enrolls with a Product Pack or who achieves 200 PV by 31<sup>ST</sup> August will count regardless of their country of enrolment. The same applies to each Qualifying VIP—international enrolments are included.

**Q: IS THE PRODUCT PACK RETURNABLE?**

A: MONAT is confident that you'll love everything you purchase from us. We offer a 30-day money back satisfaction guarantee (excluding shipping and handling charges) to all customers and Market Partners. After 30 days, MONAT offers a 90% refund of the purchase price (excluding shipping and handling charges) on the return of all unopened and unused product. We will happily refund the purchase price (excluding shipping and handling charges) of returned item(s) to the original form of payment. Any returns after 90 days from when the customer or Market Partner receives their order will not be accepted. For more information click on this link: <https://monatglobal.com/uk/refunds-returns-shipping-and-cancellation-policy/>

**Q: IF I ENROL A MARKET PARTNER OR VIP IN AUGUST 2025 AND THEY REQUEST A REFUND, WILL THEY STILL COUNT AS ONE OF MY REQUIRED MARKET PARTNERS OR VIPS?**

A: If an MP or VIP requests a refund and no longer meets the requirements of a qualifying MP or VIP, they will not count towards the incentive requirements. In the event a bonus is paid, MONAT reserves the right to clawback the paid bonus amount.

**Q: WHAT IF I DIDN'T GET THE EMAIL ABOUT THIS INCENTIVE?**

A: Great News! Everyone in the UK & Ireland is automatically enrolled in this incentive; however, if you did not receive an email, you can reach our Customer Care team:

**UK:**

A: Please contact Customer Support on [PromoUK@monatglobal.com](mailto:PromoUK@monatglobal.com) or telephone 0800 098 8297 with your name and ID number plus details of your challenge. Customer Support is open from Monday through Friday 9:00am to 5:30pm GMT. For general Customer Support questions please email [UKMONATSupport@monatglobal.com](mailto:UKMONATSupport@monatglobal.com)

**IRELAND:**

A: Please contact Customer Support on [PromoIE@monatsupport.com](mailto:PromoIE@monatsupport.com) or telephone 1800 903 672 with your name and ID number plus details of your challenge. Customer Support is open from Monday through Friday 9:00am to 5:30pm GMT. For general Customer Support questions please email [IEMONATSupport@monatglobal.com](mailto:IEMONATSupport@monatglobal.com)

*Please note that all bonuses are subject to Compliance review and final closing. Any purchases or enrolments not in compliance with MONAT Policies and Procedures will be deemed ineligible. Additionally, any violation of MONAT Policies and Procedures may render a Market Partner ineligible to participate in the programme and may result in compliance action to the Market Partner's account.*