

REJUVENIQE® REWARDS EVENT

FAQ FOR MARKET PARTNERS IN IRELAND

**FAQ are subject to change*

21st August 2026

PROMOTION DETAILS

Q: WHEN DOES THIS OFFER OCCUR?

A: Starts: 09:00 a.m. BST, Friday 21st August | Ends: 04:59 a.m. BST, Monday 24th August or while supplies last.

Q: WHO IS ELIGIBLE FOR THIS FLASH SALE?

A: All Market Partners and VIP Customers in the UK, Ireland, Poland, Spain, Lithuania, France and Belgium may participate in this offer.

Q: WHAT IS THE OFFER IN DETAIL?

A: Market Partners: Purchase REJUVENIQUE® and choose 2 free full-size bestsellers. Plus, choose an optional add-on for €20.

A: VIP Customers: Purchase REJUVENIQUE® and choose 2 free full-size bestsellers. Plus, choose an optional add-on for €24.

Q: WHICH PRODUCTS CAN I CHOOSE FROM?

A: Purchase any 1 from the list below.

REJUVENIQUE®

While supplies last. 1 optional add-on allowed per order threshold. Threshold products have PV 81 / CV 45.

Q: WHICH FREE PREMIUM BESTSELLERS CAN I CHOOSE FROM?

A: Choose any 2 from the list below.

Volumizing Revitalize™ Conditioner
Volumizing Revive™ Shampoo
Smoothing Anti-Frizz™ Shampoo
Smoothing Anti-Frizz™ Deep Conditioner
Renew™ Shampoo
Renew™ Conditioner
IR Clinical™ Thickening Shampoo
IR Clinical™ Thickening Conditioner

While supplies last. Only 1 of each Free product can be chosen per order. Maximum of 2 offers per order. Bundle products have PV 0, CV 0.

Q: WHICH OPTIONAL ADDITIONAL PRODUCT CAN I CHOOSE FROM?

A: Choose one product from the list below:

MONAT BLACK™ Shampoo + Conditioner
REJUVABEADS®
Smoothing Anti-Frizz™ Deep Intensive Treatment
MONAT STUDIO ONE™ Blow Out Cream

While supplies last. 1 optional add-on per order threshold. Optional add-on products have PV 20, CV 0.

RULES & EXCLUSIONS

Q: CAN PROMO CODES BE COMBINED WITH THIS FLASH SALE?

A: No. Promo codes cannot be combined with this offer.

Q: ARE THERE ANY EXCLUSIONS TO THIS FLASH SALE?

A: Yes. Gratitude Promotion, Product of the Month, Product Packs, samples and marketing materials are excluded from this sale.

Q: CAN THIS OFFER BE COMBINED WITH OTHER OFFERS?

A: No. This offer cannot be combined with other offers.

Q: DOES THE OFFER APPLY TO MONAT FLEXSHIP?

A: No. This offer is not eligible for Flexship orders.

SHIPPING

Q: IS FREE SHIPPING INCLUDED IN THIS OFFER?

A: No. Standard shipping fees apply to this offer.

MONAT PURCHASE+™

Q: WILL THIS OFFER COUNT TOWARD MONAT PURCHASE+™?

A: Yes. Your qualifying REJUVENIQUE® or REJUVENIQUE light by MONAT™ (UK Only) purchase and any regularly priced products included in the same order will count towards MONAT Purchase+™ thresholds and will receive the discount once thresholds are met. Your free bundle products and optional add-on will count towards the threshold but will not receive the discount.

Q: WHAT IS THE MONAT PURCHASE+™ THRESHOLD TO EARN ADDITIONAL DISCOUNTS?

A:

MONAT Purchase +™ Discounts	MP Price Threshold (20% off retail price)	VIP Price Threshold (20% off retail price)
20%	€110	€135

**EU Flexship orders created before 1st May 2026 are grandfathered under the previous MONAT Purchase+™ tier structure.*

Q: HOW CAN I EARN MONAT PURCHASE+™ DISCOUNTS WITH THIS OFFER?

Once you add your qualifying REJUVENIQUE® and optional product to your cart, you may need to add more regularly priced products to reach the MONAT Purchase+™ threshold, making your order even better value. The more you purchase, the more you save!

VIP POINTS & ENROLMENT

Q: DOES THIS OFFER COUNT TOWARD A VIP ENROLMENT?

A: Yes. Order counts as VIP enrolment. Enrolling VIP Customers must create a future Flexship Order of €75 or more.

Q: WILL THIS OFFER QUALIFY FOR VIP POINTS?

A: Yes. Points will appear 48–72 hours after your order has been placed.

Q: WHO IS ELIGIBLE TO RECEIVE VIP POINTS?

A: VIP Customers who are opted into VIP Points may receive points and rewards. To opt in, please log into your VIP account and click on 'VIP Points' in the navigation bar or 'Join VIP Points'.

Q: IF A VIP CUSTOMER RETURNS OR CANCELS AN ORDER, WHAT HAPPENS TO THEIR VIP POINTS/ REWARDS?

A: If a VIP Customer returns or cancels their order, MONAT will withdraw the earned VIP Points on that order. Any reward that is redeemed on an order being returned is non-refundable.

PLACING AN ORDER**Q: HOW CAN VIPS PLACE AN ORDER?**

A: Login to your VIP Suite. Go to "Shop" and "Special Offers" page, select a REJUVENIQUE® and add it to your shopping cart. Under the 'FREE Products' section, select your FREE bestsellers. A pop-up window will ask you to add your Optional Product or choose it under the 'Optional Product' heading on the "Special offers" page. Click "Add to Cart" to complete your order.

Market Partners:**Q: HOW CAN I PLACE AN ORDER?**

A: Login to your Back Office. Go to "Shop" and "Special Offers" page, select a REJUVENIQUE® and add it to your shopping cart. Under the 'FREE Products' section, select your FREE bestsellers. A pop-up window will ask you to add your Optional Product or choose it under the 'Optional Product' heading on the "Special offers" page. Click "Add to Cart" to complete your order.

If you're enrolling as a new Market Partner, first select your Starter Kit or Product Pack. Select a REJUVENIQUE® and add it to your shopping cart. Under the "REJUVENIQUE REWARDS EVENT" section, select your FREE bestsellers. A pop-up window will ask you to add your Optional Product or choose it under the 'Optional Product' heading on the "Special offers" page. Click "Add to Cart" to complete your order.

CUSTOMER SUPPORT**Q: WHAT IF I DIDN'T GET THE EMAIL OR HAVE CHALLENGES WHEN SUBMITTING MY ORDER ONLINE?**

A: Please contact Customer Support on PromolE@monatglobal.com or telephone 1800 903 672 with your name and ID number plus details of your challenge. Customer Support is open from Monday through Friday 9:00am to 5:30pm GMT. For general Customer Support questions please email IEMONATSupport@monatglobal.com.