

VOUCHERS FOR NEW MARKET PARTNERS

APRIL 2026 MP ENROLMENT OFFER

FAQ FOR MARKET PARTNERS IN THE UK & IRELAND

**FAQ are subject to change*

16TH April 2026

Q: WHEN DOES THIS OFFER OCCUR?

A: Begins Wednesday 1st April 2026 and ends Friday 1st May at 04:59 a.m. BST.

Q: WHO IS ELIGIBLE FOR THIS OFFER?

A: All newly enrolling Market Partners in the UK, Ireland, Poland, Spain, Lithuania, France and Belgium.

Q: WHAT IS THIS INCENTIVE IN DETAIL?

A: There are TWO incredible incentives to help you grow your team:

- **Newly Enrolling Market Partners:** Enrol with a Product Pack from 1–30 April and receive a **£110/ €130** Voucher.
- **Sponsoring Market Partners:** Enrol a new Market Partner with a product pack and receive a **£110/ €130. (Limit 3)**

Q: IF I ENROL WITH A STARTER KIT AND LATER ADD A PRODUCT PACK BETWEEN 1– 30 APRIL 2026, WILL I RECEIVE A £110/ €130 VOUCHER? WILL MY SPONSOR RECEIVE A 110/ €130 VOUCHER?

A: Yes, both will receive a £110/€130 voucher.

Q: IF I ENROL AS A VIP AND UPGRADE TO A MARKET PARTNER WITH A PRODUCT PACK BETWEEN 1–30 APRIL 2026, WILL I RECEIVE A £110/ €130 VOUCHER? WILL MY SPONSOR RECEIVE A 110/ €130 VOUCHER?

A: Yes, both will receive a £110/€130 voucher.

Q: IS THERE A LIMIT TO THE NUMBER OF VOUCHERS A SPONSOR CAN EARN?

A: Yes. There is a limit of 3 vouchers per sponsor.

Q: WHEN WILL THE VOUCHERS BE SENT?

A: Vouchers will be sent out by 7th May 2026.

Q: WHEN DOES THE VOUCHER EXPIRE?

A: The voucher will expire on 30th June 2026.

Q: DOES THE VOUCHER PROVIDE FREE SHIPPING?

A: No.

Q: CAN THE VOUCHER BE USED ON FLEXSHIPS?

A: Yes.

Q: WILL THE ORDER PLACED WITH THE VOUCHER RECEIVE PV AND CV?

A: No, PV and CV are not awarded on discounted amount.

Q: CAN THE VOUCHER BE USED ON FLASH SALES OR OTHER PROMOTIONAL OFFERS?

A: No. The voucher cannot be used on Flash Sales, hot tools, samples or combined with any other voucher.

Q: IS THERE A MINIMUM SPEND REQUIREMENT FOR THE VOUCHER?

A: Yes:

IRE / LT / SP / FRA / BEL: €135

POL: 570 zł

UK: £115

Q: IS THE PRODUCT PACK RETURNABLE?

A: MONAT is confident that you'll love everything you purchase from us. We offer a 30-day money back satisfaction guarantee (excluding shipping and handling charges) to all customers and Market Partners. After 30 days, MONAT offers a 90% refund of the purchase price (excluding shipping and handling charges) on the return of all unopened and unused product. We will happily refund the purchase price (excluding shipping and handling charges) of returned item(s) to the original form of payment. Any returns after 90 days from when the customer or Market Partner receives their order will not be accepted. For more information click on this link: <https://monatglobal.com/refunds-returns-shipping-and-cancellation-policy/>

Q: WHAT IF MY NEW MARKET PARTNER HAS AN ISSUE PLACING AN ORDER ONLINE?

A: If your Market Partner receives an error message, OR if they cannot process their order online, have them contact Customer Care for assistance. Please note the newly enrolling Market Partner must be available to consent to the enrolment.

Q: WHAT IF I DIDN'T GET THE EMAIL ABOUT THIS INCENTIVE?

A: Great news! Everyone in the UK and Ireland is automatically enrolled in this incentive; however, if you did not receive an email, you can contact Customer Support on PromoUK@monatglobal.com or telephone 0800 098 8297 with your name and ID number plus details of your challenge. Customer Support is open from Monday through Friday 9:00am to 5:30pm BST. For general Customer Support questions please email UKMONATSupport@monatglobal.com

Please note: To receive the emails about this offer, Market Partners must be opted into Marketing emails. Market Partners can opt in at any time through their account settings.

Please note that all bonuses are subject to Compliance review and final closing. Any purchases or enrolments not in compliance with MONAT Policies and Procedures will be deemed ineligible. Additionally, any violation of MONAT Policies and Procedures may render a Market Partner ineligible to participate in the program and may result in compliance action to the Market Partner's account.