



ARMED FORCES DAY PROMOTION: A GIFT OF GRATITUDE

FAQs for Market Partners in the U.S.
FAQs are subject to change



MONAT Global

Q: WHEN DOES THIS PROMOTION OCCUR?

A: This promotion begins on May 17th, 2019 at 9 a.m. EDT and ends on May 19th at 11:59 p.m. EDT.

Q: WHO IS ELIGIBLE FOR THIS SPECIAL OFFER?

A: Newly enrolling Market Partners in the U.S. who are members of the U.S. military (Army, Navy, Air Force, Marine Corps, Coast Guard) or their spouses can participate in this offer.

Q: WHAT IS THE OFFER IN DETAIL?

A: In celebration of Armed Forces Day, U.S. military personnel or their spouses who enroll as Market Partners with the purchase of any Product Pack will receive a FREE Effortless Style System.

Q: WHAT IS THE EFFORTLESS STYLE SYSTEM?

A: The Effortless Style System includes:

- Smoothing Shampoo
- Smoothing Deep Conditioner
- MONAT STUDIO ONE™ Blow Out Cream

Q: HOW WILL THESE NEWLY ENROLLING MARKET PARTNERS RECEIVE THEIR FREE SYSTEM?

A: There are two ways to enroll and receive the free system:

1. Through the enrollment link provided by an existing Market Partner. This sponsoring Market Partner will provide a secondary link to a form where the enrolling Market Partner must provide their name, their assigned Market Partner identification number, their branch, and their rank. This link is included in the email for this promotion sent to all U.S. Market Partners on May 17, and is included here: <https://monatglobal.typeform.com/to/Nzl3UJ>
2. Through monatglobal.com by following the enrollment process under “Join Now.” Enrollees who are not provided the secondary link by a Market Partner may request the link by calling Customer Care at (888) 867-9987.

Q: WHAT IS THE DUE DATE FOR SUBMITTING YOUR INFORMATION?

A: May 31, 2019 at 11:59 p.m. EDT.

Q: DOES THIS OFFER INCLUDE FREE SHIPPING?

A: The Product Pack will have a \$9 shipping fee. The Free Effortless Style System will ship for free.

Q: WILL THE FREE SYSTEM BE SHIPPED TOGETHER WITH THE PRODUCT PACK?

A: No. The Free Effortless Style System will start shipping June 1, 2019.

Q: IS THERE PV/CV APPLIED TO THIS OFFER?

A: The Product Pack will have no CV. The PV for the Product Packs are as follows:

- Overachiever: 450
- Success: 300
- Business: 200
- Essentials: 200

The Free Effortless Style System has no PV or CV.

Q: WHAT IF ENROLLING MARKET PARTNERS HAVE CHALLENGES ENROLLING ONLINE?

A: Enrolling Market Partners who have problems enrolling online may contact Customer Care at 1-888-867-9987 and a representative will assist. Customer Care is open Monday through Friday 8 a.m. to 11 p.m. EDT and Saturday 8 a.m. to 5 p.m. EDT.